



eServices Agreement

Consent to Electronic Delivery of Documents

To: TD Waterhouse Canada Inc. and/or to TD Waterhouse Private Investment Counsel Inc.

I have read and understand this “Consent to Electronic Delivery of Documents” and consent to the electronic delivery of Documents as defined below. I further understand that not all Documents described may be available or applicable to the account(s) I hold.

Explanation of Electronic Delivery

I consent to electronic delivery of account statements, trade confirmations, voluntary corporate action notices, prospectuses, tax documents, important account holder information, newsletters, and other documents (collectively, “Documents”) as they become available for electronic delivery, and as I have selected, as applicable, below.

I acknowledge that I will have on-line access to Documents for up to 7 years, as follows:

- Statements starting from the date I opened my account or for the past 7 years – whichever is most recent;
- Trade confirmations, prospectuses, Terms and Conditions and other Documents starting from the date I sign up for eServices; and
- Tax documents starting from the date I opened my account or for the past 7 years – whichever is most recent.
- Voluntary corporate action notices starting from December 13th, 2019 or from the date I sign up for eServices – whichever is most recent.

I acknowledge that the following restrictions exist if I elect to subscribe or unsubscribe to eServices tax documents between January 1st to April 30th of each calendar year (the “Tax Freeze Period”):

- If I elect to subscribe to eServices tax documents during the Tax Freeze Period, I will continue to receive printed copies via postal mail, and will also be able to view the Tax Documents in eServices, but will not receive any e-mail notification of their availability until after May 1st of that year.
- If I elect to unsubscribe to eServices tax documents, or if I fully unsubscribe from eServices during the Tax Freeze Period, I will still be able to view the tax documents in eServices and will still receive e-mail notification of their availability; but will not receive printed copies via postal mail until after May 1st of that year.

When the Documents are ready for viewing, I will be notified by email to the email address I have provided within the eServices system. I will then be able to retrieve the Documents through the eServices link in WebBroker.

I acknowledge that I am not required to consent to electronic delivery of Documents and that by electing to receive the Documents electronically, I will no longer receive them by postal mail.

Client Responsibilities

I acknowledge that I am solely responsible for the following:

- Selecting which of the Documents I wish to receive electronically;
- Checking for the availability of Documents through WebBroker and retrieving and viewing such Documents as they become available;
- Keeping my profile current by using the “Update Profile” link in eServices;
- Protecting the security of my password, which I confirm I will not share with anyone; and
- If I want to change my eServices preferences, I will do so within eServices or contact my Investment Advisor/planner/ Portfolio Manager, as applicable.

Technical Requirements

To ensure secure transmission of customer information, WebBroker uses 128-bit encryption technology. Firewalls and other security measures have also been put in place.

I can view Documents in the electronic format provided to me (PDF or HTML, as applicable). I will download Adobe Acrobat software on my Personal Computer (“PC”) to view Documents provided in PDF format. No other special software is required on the PC to access, view or print these Documents. However, I will use versions of software and browsers that will accommodate the functionality of eServices, and update them as required from time to time.

Revoking this Understanding

I have the option of revoking this consent through the “Delivery Preferences” link in eServices and selecting the “I do not want online access to my documents” option.